**BTS NDRC – LVA OBLIGATOIRE - 2024**

**MISE EN SITUATION**

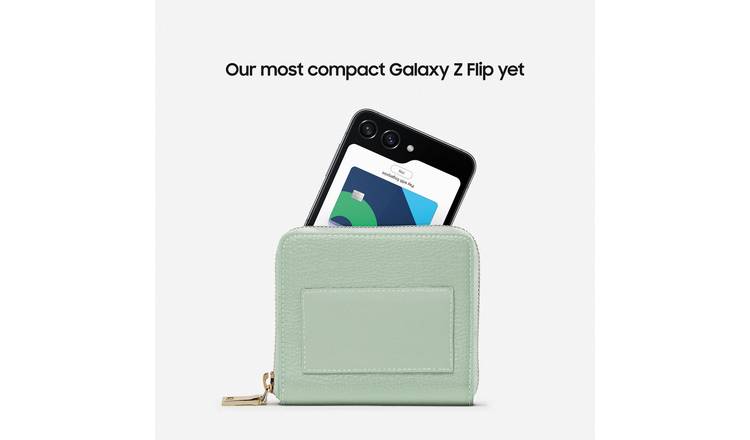
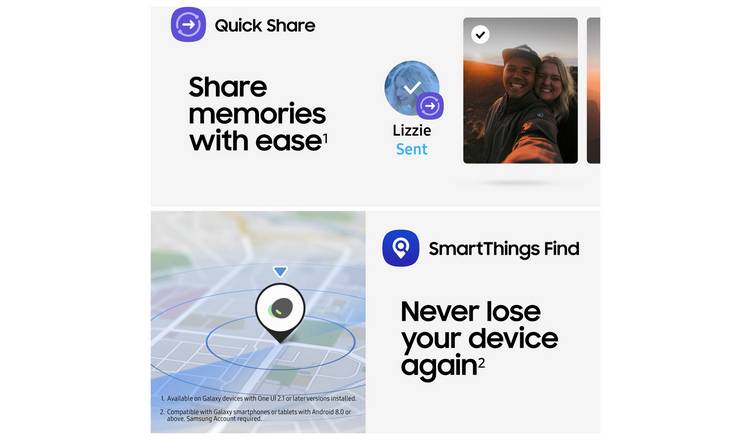
**SIM Free Samsung Galaxy Z Flip5 5G 256GB Mobile Phone**

#### £1,049

VALUE_200offcode



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| **Display and Design:**   * Resolution 1080 x 2640 pixels. * Touch screen. * Toughened glass.   **Dimensions:**   * Size H165.1, W71.9, D6.9mm. * Weight 187g.   **Camera and Video:** Dual camera.   * Front camera 10MP. * Rear camera 12MP. * Second rear camera 12MP. * LED flash.   **Manufacturer's 2 year guarantee.** | **Storage:**   * Internal memory 256GB.   **Technical specifications:**   * 8GB RAM. * Operating system: Android 13. * App store compatibility: Google play store.   **Product features:**   * MP3 and MP4 player. * Wireless charging. * Fast charge technology * Contactless payment * Fingerprint scanner for unlocking and security. * Water resistant up to 1.5m depth. |



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| **SITUATION**  **You work at Argos and you are in charge of the new tech department. You greet a customer who travels a lot and who is tired of losing or breaking his phone. He is looking for a new one.**  **You tell him about the Galaxy Z Flip5 and try to convince him this phone can satisfy his needs.**  Focus on:  - The design of the phone  - The features that this new device provides  - The after-sales service  - The guarantee |